Quality, Health, Safety & Environment Policy





Gulftainer is committed to improving the reputation and business performance as the most productive port operator and third-party logistics provider through excellence in quality, health, safety and environmental matters. We ensure that our business activities are conducted in a manner that avoids and minimizes adverse quality, health, safety and environmental impacts.

This Policy has been established on the basis that it enhances the opportunities for improving the quality of our processes, health and safety of our workers and protection of the environment that are essential to the successful comportment and future growth of our business, while being relevant to the context of the organization as well as in the best interest of each of the organization's interested party.

We realize that we have a corporate social responsibility that is an integral part of the continuing growth and development of the company. Quality, Health, Safety and Environment management and risk assessment fundamentals are integrated into all our business processes.

This policy includes the following:

- Complying with all applicable, legal and other requirements related to Quality, Health, Safety and Environment.
- Provide safe and healthy working conditions for the prevention of work-related injury and ill health which are appropriate to the specific nature of the OH&S risks to which workers and others are exposed
- Identify and evaluate all health, safety and environmental hazards as well as quality issues and establish controls and techniques to manage the associated risks to acceptable levels as well as ensure updating the Risk Assessments in a timely manner.
- Identify and implement changes pertinent to the performance of the integrated management system in a planned manner and review performance to gauge its effects in order to mitigate the risks and convert the same as opportunities for improvement.
- Provide a framework to establish appropriate quality, health, safety and environmental objectives and measurable targets relevant to the organization's activities in order to drive and demonstrate continual improvement.
- Enhance customer satisfaction by understanding the needs and expectations of customer requirements and monitoring and measuring their level of satisfaction.
- Provide training to ensure that all personnel including subcontractors are competent and experienced to undertake assigned tasks in compliance with local regulations.
- Require our contractors and visitors to comply with all site quality, health, safety and environmental requirements thereby partnering progress to achieve the QHSE standards.
- Taking timely action to prevent the occurrence or reoccurrence of a nonconformance.
- Continually improve all areas of the business to the benefits of all parties specific to the integrated management system and promote awareness of sustainability and its impacts on business activities.
- Consultation and communication with employees, workers, contractors, clients and other interested parties and committed to ensuring the participation of workers and his / her representatives on QHSE matters.
- Continue to initiate, develop, record, measure and communicate progress on quality, health, safety and environmental performance throughout the organization as well as provide adequate information to all interested parties.
- Continually improve environmental performance with a commitment to ensure the protection of the environment, including the prevention of pollution and other specific commitment relevant to the framework of the organization;



